



## Crystal Server 2013 Getting Started Guide

- Crystal Server 2013

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# Introduction to Crystal Server

## 1.1 What is Crystal Server?

Crystal Server is an Entry-Level BI solution that enables you to securely open, view, interact with and share reports and dashboards over the Web. It enables you to intuitively explore and visualize data. Built on the SAP BusinessObjects Business Intelligence Platform, Crystal Server includes a report publisher, a web portal interface that displays reports, and Software Development Kit (SDK) that allows you to customize Crystal Server and integrate it with your custom applications.

Crystal Server can be installed on a single host machine for up to 250 end-users. The end-users can concurrently access, view, and interact with reports on the web. It also enables you to store reports in a central database for security, and data integrity, and access these reports through a web portal.

In addition, Crystal Server allows you to setup security to control access to specific folders and reports. You can also specify the rights for users or groups, to schedule or export reports

### 1.1.1 What's included in Crystal Server

The following components are included with Crystal Server.

Install Packages	<ul style="list-style-type: none"> <li>• SAP BusinessObjects BI platform server</li> <li>• SAP BusinessObjects BI platform client</li> <li>• SAP BusinessObjects Explorer</li> <li>• SAP Crystal Reports for Enterprise designer</li> <li>• SAP Live Office</li> <li>• SAP BusinessObjects Integration Option for Microsoft SharePoint</li> </ul>
Included Components	<ul style="list-style-type: none"> <li>• BI launch pad</li> <li>• Java Portal Integration Kit</li> <li>• BI workspaces</li> <li>• .NET and Java SDK</li> <li>• Information Design Tool</li> <li>• Dashboard viewing</li> <li>• Report publishing</li> <li>• Data Federation Admin tool</li> <li>• Business view Manager</li> <li>• Translation Management tool</li> <li>• LifeCycle Manager</li> </ul>

## 1.2 Who is Crystal Server for?

Crystal Server is ideal for organizations that need to deliver reports over the web to smaller audience. It does not require multiple servers and complicated configurations, all the components of Crystal Server are installed on a single host machine. This facilitates quick installation and configuration, and allows you to start using the software immediately.

## 1.3 About this documentation

This document serves as a starting point for administrators installing and using Crystal Server. It provides references to more detailed documentation.

SAP Crystal Reports 2013 and SAP BusinessObjects Dashboards 4.1 are both compatible with SAP Crystal Server 2013. For more information about working with SAP Crystal Reports, see the *SAP Crystal Reports 2013 Users Guide*. For more information about working with SAP BusinessObjects Dashboards, see the *Dashboards and Presentation Design User Guide*.

For more information about working with SAP Crystal Reports, see the *SAP Crystal Reports for Enterprise 2013 Users Guide*. For more information on working with SAP BusinessObjects Explorer, see the *SAP BusinessObjects Explorer Users Guide*.

All guides mentioned above are available at: <http://help.sap.com/bobi/>.

### 1.3.1 Who should read this documentation

This document is intended for users who work with objects over the web through Crystal Server and BI Launch Pad. Familiarity with your database environment, and your web server software will be an advantage.

### 1.3.2 Crystal Server guides

The following table provides a list of Crystal Reports Server guides and a brief description about the content.

Guide	Description
<i>Crystal Server Getting Started Guide</i>	This guide introduces Crystal Server components and describes how to work with them.
<i>Crystal Server Installation Guide for Windows and Crystal Server Installation Guide for Linux</i>	This guide leads you through the steps required to run the setup program and complete your installation of Crystal Server.
<i>Crystal Server Upgrade Guide</i>	This guide provides instructions for migrating content from older versions of Crystal Reports Server to the current version of Crystal Server.
<i>SAP BusinessObjects 4.1 Release Restrictions</i>	This document contains information on last minute fixes and other issues affecting the latest release of the SAP BusinessObjects suite, including SAP Crystal Server.

As Crystal Server is built on the SAP BusinessObjects Business Intelligence suite framework, you can refer the SAP BusinessObjects BI suite guides for information about administration and client tools, available at: <http://help.sap.com/>.



# Working with Crystal Server

## 2.1 Crystal Server reference documents

Crystal Server is built using the same technology as the SAP BusinessObjects Business Intelligence platform. Consequently the interfaces for the tools it uses are identical to those of the BI platform. For in-depth information on how to use the features of Crystal Server, please refer to the guides listed below.

### **Note:**

Integration with SAP BusinessObjects Web Intelligence, SAP Business Warehouse, and other ERP application data access is not supported by SAP Crystal Server.

### **Publishing**

For instructions on publishing and distributing reports, please see the *SAP BusinessObjects Business Intelligence Platform Users Guide*. For information on administering publications, please see the publications chapters in the *SAP BusinessObjects Business Intelligence Platform Administrators Guide*

### **Report creation**

For instructions on using SAP Crystal Reports for Enterprise, please refer to the *SAP Crystal Reports for Enterprise User's Guide*.

### **Live Office**

For more information on Live Office, please refer to the *SAP BusinessObjects Live Office User's Guide*.

### **Integration with Microsoft SharePoint**

For more information on using SharePoint integration, please see the *Integration Option for Microsoft SharePoint User's Guide*.



## More Information

Information Resource	Location
SAP BusinessObjects product information	<a href="http://www.sap.com">http://www.sap.com</a>
SAP Help Portal	<p>Navigate to <a href="http://help.sap.com/businessobjects">http://help.sap.com/businessobjects</a> and on the "SAP BusinessObjects Overview" side panel click <b>All Products</b>.</p> <p>You can access the most up-to-date documentation covering all SAP BusinessObjects products and their deployment at the SAP Help Portal. You can download PDF versions or installable HTML libraries.</p> <p>Certain guides are stored on the SAP Service Marketplace and are not available from the SAP Help Portal. These guides are listed on the Help Portal accompanied by a link to the SAP Service Marketplace. Customers with a maintenance agreement have an authorized user ID to access this site. To obtain an ID, contact your customer support representative.</p>
SAP Service Marketplace	<p><a href="http://service.sap.com/bosap-support">http://service.sap.com/bosap-support</a> &gt; Documentation</p> <ul style="list-style-type: none"> <li>• Installation guides: <a href="https://service.sap.com/bosap-instguides">https://service.sap.com/bosap-instguides</a></li> <li>• Release notes: <a href="http://service.sap.com/releasenotes">http://service.sap.com/releasenotes</a></li> </ul> <p>The SAP Service Marketplace stores certain installation guides, upgrade and migration guides, deployment guides, release notes and Supported Platforms documents. Customers with a maintenance agreement have an authorized user ID to access this site. Contact your customer support representative to obtain an ID. If you are redirected to the SAP Service Marketplace from the SAP Help Portal, use the menu in the navigation pane on the left to locate the category containing the documentation you want to access.</p>
Docupedia	<p><a href="https://cw.sdn.sap.com/cw/community/docupedia">https://cw.sdn.sap.com/cw/community/docupedia</a></p> <p>Docupedia provides additional documentation resources, a collaborative authoring environment, and an interactive feedback channel.</p>
Developer resources	<p><a href="https://boc.sdn.sap.com/">https://boc.sdn.sap.com/</a></p> <p><a href="https://www.sdn.sap.com/irj/sdn/businessobjects-sdklibrary">https://www.sdn.sap.com/irj/sdn/businessobjects-sdklibrary</a></p>

Information Resource	Location
SAP BusinessObjects articles on the SAP Community Network	<a href="https://www.sdn.sap.com/irj/boc/businessobjects-articles">https://www.sdn.sap.com/irj/boc/businessobjects-articles</a> These articles were formerly known as technical papers.
Notes	<a href="https://service.sap.com/notes">https://service.sap.com/notes</a> These notes were formerly known as Knowledge Base articles.
Forums on the SAP Community Network	<a href="https://www.sdn.sap.com/irj/scn/forums">https://www.sdn.sap.com/irj/scn/forums</a>
Training	<a href="http://www.sap.com/services/education">http://www.sap.com/services/education</a> From traditional classroom learning to targeted e-learning seminars, we can offer a training package to suit your learning needs and preferred learning style.
Online customer support	<a href="http://service.sap.com/bosap-support">http://service.sap.com/bosap-support</a> The SAP Support Portal contains information about Customer Support programs and services. It also has links to a wide range of technical information and downloads. Customers with a maintenance agreement have an authorized user ID to access this site. To obtain an ID, contact your customer support representative.
Consulting	<a href="http://www.sap.com/services/bysubject/businessobjectsconsulting">http://www.sap.com/services/bysubject/businessobjectsconsulting</a> Consultants can accompany you from the initial analysis stage to the delivery of your deployment project. Expertise is available in topics such as relational and multidimensional databases, connectivity, database design tools, and customized embedding technology.